NECP Goal 1 & 2

Response-Level Emergency Communication Observational Elements/Criteria

Common Policies and Procedures
Element: 1 Interagency communications policies and procedures were common or consistent amongst all responding agencies.
Element: 2 Established interagency communications policies and procedures were followed throughout the incident.
Element: 3 Interagency communications policies and procedures across all responding agencies were consistent with NIMS.
Element: 4 A priority order for use of interagency communications resources was followed as established in standard operation procedures or plans, such as the Tactical Interoperable Communications Plan (TICP).
Element: 5 A primary interagency operations talk path was clearly established by procedure or communicated to responders early in the incident.
Element: 6 Common terminology and plain language were used in all interagency communications.
Element: 7 Clear unit identification procedures were used.
Element: 8 Common channel names were used for designated interoperability channels.

Responder Roles and Responsibilities
Element: 9 Multiple organizations with inherent responsibility for some portion of the incident were present and joined in a unified command with a single individual designated with the Operations Section Chief responsibilities.
Element: 10 Span of controls was maintained amongst the primary operational leadership: The Operations Section Chief and first-level subordinates.
Element: 11 Communications Unit Leader (COML) roles and responsibilities were carried out by the Incident Commander (IC)/Unified Command (UC) or designee. ▪ Necessary communications resources were effectively ordered using documented procedures. ▪ A communications plan was established by procedure or developed early in the incident.

Quality and Continuity
Element: 12 No more than one out of 10 transmissions was repeated amongst the primary operational leadership due to the failure of initial communications attempts.
Element: 13 Upon failure or overload of any primary communications mode, a back-up was provided.
Element: 14 Primary operational leadership communicated adequately to manage resources and make timely decisions during the incident or event.